

INFORMATION ABOUT THE SOCIAL RESIDENTIAL TARIFF

The “Social Residential Tariff” (S.R.O.) is a special tariff, which applies to vulnerable groups of consumers, is provided by all electricity suppliers and was established by Decision No. D5–E/B/Φ29/16027/06.08.2010 (Official Government Gazette Issue B' 1403/06.09.2010) of the Ministry of Environment, Energy and Climate Change, as amended and in force by Ministerial Decision No. 892/152/08.01.2018 (Official Government Gazette Issue B' 242/01.02.2018).

Please find below some information on the SDO in the form of answers and questions for the purpose of facilitating the interested parties.

1. WHAT IS THE GRANTED DEDUCTION?

The SRO deductions apply to the commission charge for day consumption as follows:

SOCIAL RESIDENTIAL TARIFF DEDUCTIONS TABLE		
Deduction on commission charge for electricity supply	SRT A' €0.075/kWh	SRT B' €0.045/kWh

The above deduction applies to the commission charge for day consumption of the electricity supplier. If the customer has chosen the Night Residential Tariff, then the deduction applies as well to the commission charge for night consumption (reduced charge hours), as specifically provided for in the Ministerial Decision.

Beneficiaries of SRT A' shall be fully exempt from system charges and network usage charges for electricity consumption within the limits of the four-monthly consumption.

2. WHO ARE THE BENEFICIARIES OF SRT?

The categories of SRT beneficiaries are the following two:

a. CATEGORY A' - BENEFICIARIES OF SRT A', which includes those who meet the criteria of Article 235 of the Law No. 4389/2016 “Social Solidarity Income” and

b. CATEGORY B' — BENEFICIARIES OF SRT B', which includes those who meet the following criteria:

(i) Those who both themselves and the members of their household have an annual total real (taxable, independently taxable or specifically taxable or exempt) or imputed income, as shown in the latest cleared income tax declarations of household members for which the deadline set by the applicable provisions or extended in any way has expired, up to the limits set out in the table below:

Composition of household based on the definitions of Article 2 of the Decision No. GD5. 2961-10/24.1.2017 “Determination of terms and conditions for the implementation of the Social Solidarity Income program”	Income limit
One-person household	EUR 9,000
Household consisting of two adult members or single parent family with one member who is a minor	EUR 13,500
Household consisting of two adult members and one member who is minor or single parent family with two members who are minors	EUR 15,750
Household consisting of three adult members or two adults and two members who are minors or single parent family with three members who are minors	EUR 18,000
Household consisting of three adults and one member who is minor or two adults and three members who are minors or single parent family with four members who are minors	EUR 24,750
Household consisting of four adult members or two adults and four members who are minors or single parent family with five members who are minors	EUR 27,000

For households whose composition includes one or more persons with a degree of disability of at least sixty-seven percent (67%), the above income limits are increased by eight thousand (8,000) euros.

For households that include one or more persons in need of mechanical support using medical devices, which is provided at home and is necessary for their lives, the above income limits are increased by fifteen thousand (15,000) euros.

For each additional adult member, the amount of 4,500 euros is added and for each additional member who is a minor, the amount of 2,250 euros is added, up to the total limit of 31,500 euros, regardless of the number of household members. This ceiling (31,500 euros) is increased by 8,000 euros for households whose composition includes one or more persons with a degree of disability of at least sixty-seven percent (67%) and by 15,000 euros for households whose composition includes one or more persons in need of mechanical support using medical devices, which is provided at home and is necessary for their lives.

(ii) When they and members of their household own real property, in Greece or abroad, with a total taxable value, based on the calculation of the Unified Property Ownership Tax (EN.F.I.A.) resulting from the latest issued tax assessment, up to the amount of 120,000 euros for one-person households, increased by 15,000 euros for each additional member and up to a maximum of 180,000 euros.

(iii) When members of their household are not covered by the provisions of the luxury tax and do not declare subsistence costs for yacht crew fees, tuition fees in private schools and domestic workers, car drivers, teachers and other staff members, on the basis of the latest cleared income tax declarations of the household members, for which the deadline set by the applicable provisions or extended in any way has expired.

3. WHAT ARE THE CONSUMPTION LIMITS FOR THE SRT?

The limits of four-monthly (120 days) consumption for SRT A' and SRT B' eligibility are as follows:

Composition of household based on the definitions of Article 2 of the Decision No. GD5. 2961-10/24.1.2017 "Determination of terms and conditions for the implementation of the Social Solidarity Income program"	Income limit
One-person household	1,400 kWh
Household consisting of two adult members or single parent family with one member who is a minor	1,600 kWh
Household consisting of two adult members and one member who is minor or single parent family with two members who are minors	1,700 kWh
Household consisting of three adult members or two adults and two members who are minors or single parent family with three members who are minors	1,800 kWh
Household consisting of three adults and	1,900 kWh

one member who is minor or two adults and three members who are minors or single parent family with four members who are minors	
Household consisting of four adult members or two adults and four members who are minors or single parent family with five members who are minors	2,000 kWh

For households that include one or more persons with a degree of disability of at least sixty-seven per cent (67%), the above consumption limits are increased by 300 kWh.

For households that include one more persons in need of mechanical support with the use of medical devices, which is provided at home and is necessary for their lives, the above consumption limits are increased by 600 kWh.

For each additional adult member, a consumption of 200 kWh is added and for each additional member who is a minor, a consumption of 100 kWh is added, up to the total limit of 2,400 kWh, regardless of the number of the household members. This ceiling (2,400 kWh) is increased by 300 kWh for households whose composition includes one or more persons with a degree of disability of at least sixty-seven per cent (67%) and by 600 kWh for households whose composition includes one more persons in need of mechanical support with the use of medical devices, which is provided at home and is necessary for their lives

4. HOW IS THE SRT INVOICED?

Both in the first actual bill and in cases of removal of the beneficiary from the SRT or transfer of the beneficiary to another category of SRT, the SRT is invoiced according to the product of the daily consumption multiplied by the number of days of inclusion in the SRT.

5. HOW TO APPLY FOR INCLUSION IN THE SRT?

The application for inclusion in the SRT is submitted via the online page www.idika.gr, where you may login to the system via the TAXISnet information system of the Independent Authority for Public Revenue (IAPR) using your personal passwords.

The application is submitted by the household's liable adult or the spouse of the person liable to submit an income tax declaration, provided that the applicant corresponds to the person entitled to the deduction or to their spouse. In case the entitled person does not correspond to the applicant or their spouse, the required procedures must be completed before submitting the SRT application, for the bill to be issued under their name or under the name of their spouse, and to indicate the address of their principal residence.

The applicant must fill in the relevant fields of the application with their Tax Identification Number (TIN number), Social Security Number (SSN number) and the number of electricity supply for which the deduction is requested. Any details available by the online databases shall be prefilled in the corresponding fields of the application and the applicant shall fill in the missing details.

The status of a person with a degree of disability of at least sixty-seven percent (67%) is shown by the corresponding codes of the E1 form of the income tax declaration.

In particular, for households that include one or more persons in need of mechanical support, the reference number of the insurance institution, to which the patient is registered, needs to be indicated, certifying the need for the use of a mechanical support device at home, which is necessary for the life of the patient. In case the patient is not insured, the reference number of an attestation of corresponding content from a state hospital needs to be indicated. Beneficiaries must retain the original attestation and all other relevant documents for as long as they are included in the SRT and submit them in the event of any relevant control.

6. WHEN TO APPLY FOR INCLUSION IN THE SRT?

Those included in the SRT for the first time may submit an application at any time during the year, in accordance with paragraph 5 above. Those already included in the SRT are required to resubmit their application within one month upon the deadline for submitting their income tax declarations.

7. WHO IS RESPONSIBLE FOR KEEPING THE RELEVANT REGISTER?

The Network Operator (HEDNO SA) is responsible for keeping a register and informing suppliers regarding the inclusion and removal of the beneficiary.